

The table below compares different authorities' approaches to dealing and publishing their complaint compensation policies. The table shows an inconsistent approach to publishing policies by other authorities.

Authority	Complaint Compensation Policy	Link	Housing Stock
City of London	Complaint Compensation Policy displayed online. Compensation figures are not provided but a link to the Housing Ombudsman's website for remedies is.	https://www.cityoflondon.gov.uk/assets/Services-DCCS/compensation-policy.pdf	Yes
Newark and Sherwood District Council	Complaint Compensation Policy displayed online. Compensation figures are not provided.	https://www.newark-sherwooddc.gov.uk/media/nsdc-redesign/documents-and-images/your-council/get-involved/consultation-and-engagement/customer-feedback/Compensation-Policy-Public-Version.pdf	Yes
Gedling Borough Council	Small section on website describing how complaint compensation would be considered in line with delegated powers. Their constitution states that £500 is the limit.	https://www.gedling.gov.uk/council/aboutus/policies/complaintsprocedure/#d.en.1939	Yes
Nottingham City Council	No published Complaint Compensation Policy.	https://www.nottinghamcity.gov.uk/media/eushxgkw/nottingham-city-council-review-policy-and-procedure.pdf	Yes